

Scam alert: Vanguard branded phishing scam

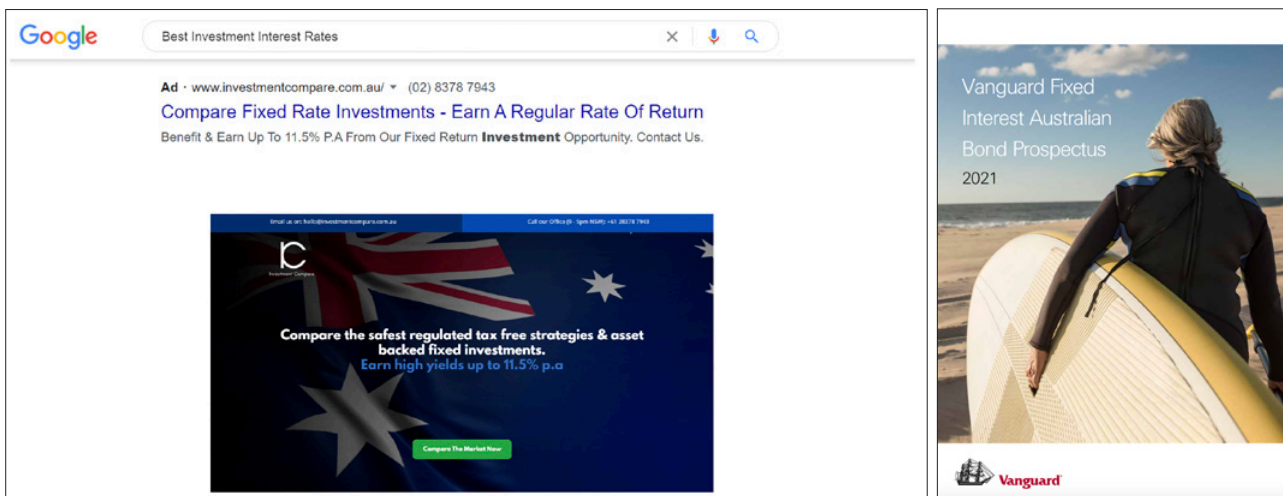
11 March 2021

Vanguard is aware of a **current phishing campaign** targeting people online and purporting to be an investment offer from Vanguard.

The scam involves the use of a fraudulent investment comparison website called **Investmentcompare(.)com(.)au** to collect personal information including identification and bank details, followed by in-person contact and provision of a fake Vanguard prospectus designed to convince victims to purchase non-existent investment products.

Please note that Vanguard's IT security systems, client data and investments have not been compromised by this issue. Our priority is to alert those who may be targeted to warn them of the scam and assist those who have been impacted while our security and fraud team investigate the matter further.

Below are some images of the website and product offer documents that are being used as part of this scam.



You may also identify this fraudulent communication via email addresses and phone numbers that are not official contact details for Vanguard.

All communications from Vanguard will come from the domain **@vanguard.com.au**

If you're ever unsure, our official contact details can be found at **vanguard.com.au/personal/en/help-and-support**.

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Stay safe online

These scammers are sending emails and answering their phones impersonating Vanguard.

Please note that Vanguard never sends email or text messages with clickable links asking you to verify or provide personal information such as your account or login details.

We advise investors to follow these steps if they suspect or have received contact by this scam or have shared any personal information:

1. Contact us on **1300 655 101** or email us at **report_fraud@vanguard.com.au**
2. Contact local police if you have transferred any money across to a third-party account
3. Alert major credit bureaus such as Equifax and Experian to place a block on your credit profile to stop others from opening accounts using your personal information.
4. Advise your financial institution immediately to stop direct debit transactions if you have shared any banking details.

More information on what to do if you suspect a security breach can be found on the security page of our website – **vanguard.com.au/personal/en/your-security**.

Where to get further assistance:

Vanguard has multiple systems in place to protect your account, but there are also steps you can take to help protect your information online.

Visit the Australian Competition & Consumer Commission's ScamWatch website to see how you can protect your privacy and prevent identity theft.

<https://www.scamwatch.gov.au/>

<https://www.scamwatch.gov.au/types-of-scams/investments/investment-scams>

<https://www.scamwatch.gov.au/get-help/where-to-get-help>

You can also contact IDCare on 1800 595 160 or via www.idcare.org for support if you believe your personal information has been put at risk.

The Australian Securities and Investments Commission recently released a warning for investors on bond scams which you can review at this link:

<https://asic.gov.au/about-asic/news-centre/find-a-media-release/2021-releases/21-010mr-asic-warns-investors-of-imposter-bond-scams/>

Connect with Vanguard™ > vanguard.com.au > 1300 655 101

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